



Senior Manager Community Engagement & Training SBTBH

About the Brookline Center

The Brookline Center for Community Mental Health is a leading provider of mental health care and social services for adults and children. The Brookline Center has long played a significant role in expanding access to mental health care in the community.

Beyond our provision of high quality, affordable outpatient care, the Brookline Center creates and operates nationally recognized, innovative mental health programs through partnerships with schools, community agencies, and healthcare providers in Greater Boston, across Massachusetts and, increasingly, nationwide. In response to the ongoing crisis in mental health care access, the Center is poised for significant strategic growth in the coming years.

About SBTBH

The School-Based Telebehavioral Health (SBTBH) program is a statewide initiative focused on expanding equitable access to mental health and substance use services for youth. As the lead implementation and evaluation partner, the Brookline Center operates at the intersection of public health, education, and clinical care to build sustainable systems that improve outcomes for students across Massachusetts.

Learn more about our work and impact at www.brooklinecenter.org.

Position Summary

We are seeking a Senior Manager of Community Engagement & Training to serve as a key leader within the SBTBH program. This is a high-impact role responsible for driving statewide engagement strategy, leading training and capacity-building efforts, and ensuring partner alignment across a complex network of school districts, clinical providers, and system stakeholders.

The Senior Manager will operate as a strategic thought partner to program leadership while maintaining direct ownership over training strategy, stakeholder engagement, and implementation effectiveness.

This role is designed for a seasoned professional who can move fluidly between strategy and execution, build trust across diverse communities, and ensure that engagement and training efforts translate into measurable program outcomes.

The Community Engagement & Training Senior Manager will ensure that SBTBH continues to scale effectively by strengthening how partners are engaged, trained, and supported.

Key Responsibilities

Community Engagement & Partnership Leadership

- Serve as a liaison and point of contact for school districts, clinical providers, and community stakeholders

- Lead engagement strategies that strengthen relationships and increase program adoption across districts
- Drive alignment across stakeholders with competing priorities, ensuring clarity of roles, expectations, and accountability
- Facilitate high-level partner conversations, including escalation management and resolution of complex challenges
- Represent SBTBH in external meetings, learning collaboratives, and cross-sector forums
- Strengthen partnerships to support long-term sustainability and equitable access to care

Training Strategy & Capacity Building

- Lead the design, coordination, and execution of statewide training and technical assistance (TTA) strategy
- Oversee development of training materials, toolkits, and learning resources aligned with program goals
- Ensure trainings are structured, accessible, and responsive to partner needs, including schools and clinical providers
- Monitor training participation, engagement, and outcomes, using data to refine and improve approach
- Partner with internal teams to ensure training content aligns with clinical, operational, and public health priorities
- Support onboarding of new partners through structured training pathways

Program Operations & Engagement Performance

- Establish and maintain systems to track engagement, training participation, and partner responsiveness
- Identify gaps in engagement or training uptake and implement targeted strategies to address them
- Ensure consistent execution of engagement and training activities across districts and partners
- Align engagement and training efforts with broader program goals, contracts, and performance expectations
- Drive continuous improvement across engagement workflows, communication strategies, and training delivery

Implementation Oversight

- Ensure that engagement and training efforts are translated into effective program implementation at the site level
- Maintain visibility into partner readiness, adoption, and ongoing participation
- Support coordination between schools, providers, and internal teams to ensure smooth implementation
- Proactively address barriers to engagement, referral flow, and training utilization

Cross-Functional Leadership

- Work closely with program, evaluation, and administrative teams to ensure alignment across all engagement and training efforts
- Drive development of reports, presentations, and communications that reflect engagement impact and training outcomes
- Provide structure and guidance to team members supporting training and engagement activities
- Build systems that reduce reactive communication and promote proactive, strategic coordination

Core Competencies

- High level stakeholder engagement and relationship management
- Training strategy, facilitation, and capacity-building leadership
- Operational leadership and systems thinking
- Strategic execution with strong ownership mindset
- Ability to drive accountability and hold boundaries
- High-level communication and cross-sector influence
- Data-informed decision-making and performance orientation
- Deep commitment to health equity
- High level of ownership, independence, and accountability

Education and/or Experience

- Bachelor's degree required, Master's preferred (Public Health, Healthcare Administration, Education, or related field)
- 7-10+ years of experience in community engagement, training, program operations, or complex stakeholder environments

Qualifications:

- Experience working across systems such as healthcare, education, and/or government
- Demonstrated experience leading training initiatives or capacity-building efforts at scale
- Strong track record of driving execution and engagement across multiple partners
- Advanced organizational, project management, and communication skills
- Preferred experience with school-based programs and/ or behavioral health and public health systems
- Preferred experience working with state agencies or large-scale initiatives
- Preferred familiarity with health equity frameworks, SDOH, and population health models

Salary, Hours and Benefits:

Salary range: \$85,000–\$95,000

Placement within this range will depend on factors including the candidate's relevant experience, demonstrated skills, alignment with the role's responsibilities and internal equity. While the posted range represents our good-faith expectation of compensation for this position, the actual salary offered may fall toward the lower end of the range for individuals who are still developing skills or experience aligned with the role's full scope.

**Additional compensation for staff with bilingual/multilingual abilities used in their work at the Center.*

This a full-time position (40 hours/week) Monday – Friday; hybrid requiring 2 days/week in office.

Benefits:

- Employer matched 403(b) Plan
- Health Insurance, Dental and Vision
- Healthcare FSA and Dependent Care FSA, and Health Savings Account
- Paid Family Medical Leave benefits
- Generous Vacation (3weeks first year, 4 weeks 2nd year) Sick (3 weeks) and Personal Time (4 days)
- 12 Paid Holidays and 1 Floating Holiday

How to Apply

To be considered, please submit your resume and cover letter to HR@BrooklineCenter.org.

Equal employment opportunity

The Brookline Center is an equal opportunity employer, committed to workplace diversity. All qualified applicants will receive consideration for employment without regard to race, color, religion, gender, gender identity or expression, sexual orientation, national origin, genetics, disability, age, or veteran status.