



CASE MANAGEMENT SPECIALIST – CARE CONNECTIONS

ORGANIZATION

The Brookline Center for Community Mental Health is a leading Massachusetts provider of mental health care and community-based social services; a sought-after placement for training clinicians; and a partner to more than 50 agencies working to improve the wellbeing of our community's most at-risk and vulnerable populations. The Brookline Center offers outstanding, affordable care to all who need use no matter their ability to pay, helping individuals, children, and families lead healthier, safer, and fuller lives, while building a stronger community for all.

We are actively interested in ensuring that the Brookline Center for Community Mental Health represents a range of experiences and backgrounds. Qualified candidates with diverse racial, cultural, multilingual, religious, class, and/or gender backgrounds and experiences are strongly encouraged to apply.

POSITION SUMMARY

The Brookline Center for Community Mental Health is seeking a **Case Management Specialist** for a newly developed program extending existing care coordination services to the greater Brookline community. This is a unique opportunity to work with an integrated team to support Center clients by providing time-limited benefits advocacy, social service referrals, and individualized care plans specific to client need. The position presents an excellent opportunity for an astute, diligent, person-centered, individual to care for Brookline residents in addition to supporting clinicians and the greater Brookline community.

RESPONSIBILITIES (include, but are not limited, to the following):

- Assess client need in partnership with clinicians; develop individualized care plans
- Host office hours to provide additional support to clinicians with questions about client needs and benefits
- Provide benefits advocacy, social service referrals, and case management to clients
- Occasional home visits, as needed, for clients facing challenges with mobility or transportation
- Identify community resources and assist in developing and updating resource database
- Assist with grant writing, reporting, and program development as needed
- Communicate policy and service updates to staff and clients
- Support other community programming as needed

REQUIREMENTS

- Minimum of a Bachelor's Degree in a related field or commensurate experience
- Experience in a social service, medical, or mental health setting preferred
- Familiarity with social services and public benefits a plus
- Excellent interpersonal, organizational, and clinical writing skills
- Comfort level working with clients with complex psychiatric conditions
- The proven ability to work closely with an integrated team

Benefits

The Brookline Center offers a supportive and stimulating work environment; professional growth opportunities; and a comprehensive benefits package that includes employer paid medical and dental insurance, pre-tax savings and retirement plans, and generous paid time off.

Job Type: Full-time

Equal employment opportunity

The Brookline Center is an equal opportunity employer, committed to workplace diversity. All qualified applicants will receive consideration for employment without regard to race, color, religion, gender, gender identity or expression, sexual orientation, national origin, genetics, disability, age, or veteran status.